

A word from the General Manager

Dear Members and Hills Club Community,

I would like to update you all on where the club is currently at in relation to a few things.

Opening

As I have previously mentioned, the club has been utilising the period we have had through Covid-19 in order to make various improvements to the club's facility. These improvements I have no doubt will be worthwhile enhancements to your club that you will enjoy in the years till the new club arrives. The club's management was working on an indicative earliest opening date of July. The government as many of you would be aware has announced that clubs could operate under somewhat eased restrictions as of June 1. At this point 'The Hills Club' is looking to open as of the week commencing June 29th at which point, we will have completed all of our improvements and have a greater understanding of how the club can operate effectively with the current restrictions in place. We would hope by this time the restrictions may have eased further making the experience of visiting the club more enjoyable.

I understand that there would be many of our patrons hoping to see the club's doors open as of June 1st as the media has touted as the opening date for clubs and pubs however, we simply won't be ready.

Social Membership Fees

At this point all social memberships have been extended until further notice. The club may issue renewals for the coming year once the club has a certainty over the clubs operating circumstances. We will also be implementing an online option which we will ensure this is an easy process. Fees or time frames have not been decided.

Bowls

No membership fees will be payable for all current bowl members until further notice. Your memberships will continue to remain intact. Once the club determines a point where social memberships will be required these will be the only fees payable. Should the club reach a point that competition bowls may restart the club will then determine what those fees will be at that time such as a part payment. Until such time the club will be implementing a pay per play charge.

Roll ups for bowls will be allowed as of Wednesday the 3rd of June 2020. You will be able to book scheduled times through the website. There is a small charge of \$8 per rink for each session in which you may have up to 2 people a rink. You may also book and join two rinks together in order to play pairs. All of the rules and club policy has been outlined on the club's website.

We understand that the fee structure may be different to what you are used to however sometimes changes are necessary to ensure we are managing a viable operation. The club has suffered financially in recent months and the small contribution off fees will assist with offsetting the many expenses such as insurance that are still payable throughout the lockdown period. These fees will be under constant review.

We understand that this has been a very disruptive time for everyone and we are taking small steps in navigating our way back into business. We every much appreciate the patience of all our member and staff who have been stood down.

We have worked very hard to use this time to effectively improve the business and can't wait to have you all back with us enjoying the club as you should be.

I am pleased to say that we have begun reinstating staff back into some work where required in order to prepare for our opening at the end of the month.

I would just like to note a final word of thanks to all of those who have been helping out around the club with the greens and the grounds. Your assistance is invaluable and very much appreciated.

Kind Regards,

Angus Rimmer General Manager

29th May 2020